GOVERNMENT OF ANDHRA PRADESH
ABSTRACT

Health, Medical & Family Welfare Department – Identifying the best services of Aarogya Mithras - Conducting Felicitation Program to Aarogya Mithras every year - Permission Accorded - Orders – Issued.

HEALTH, MEDICAL & FAMILY WELFARE (I.1) DEPARTMENT

G.O.Ms.No.307 **Dated:02.12.2022.**

Read the following:

1. From the Chief Executive Officer, Dr.YSR Aarogyasri Health Care Trust, AP,Mangalagiri, Guntur District , Lr.No.Dr.YSRAHCT/P&C/ Aarogya Mithras/2022, 05/08/2022.
2. e-file No.YSAS-21048/42/2022-PCYSRAS(Computer.No.1780622).

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ORDER:

The objective of positioning Aarogya Mithras is to ensure timely and transparent delivery of services at all levels of Network hospitals. Aarogya Mithra identifies the problem being faced by any patient in his/her concern network hospital and the same is brought to the notice of concerned District Coordinators in the District. Dr.YSR Aarogyasri Health Care Trust permitted to recruit @1 Aarogya Mithra per 10 preauthorization's at each empanelled hospital to provide and monitor the services under Aarogyasri scheme to all eligible Aarogyasri beneficiaries in shifts. 1835 Aarogya Mithras are presently working in AP State and other States network hospitals. Aarogya Mithra is the first contact person at Aarogyasri Network Hospital to receive the Aarogyasri eligible patients in a friendly and pleasant manner with a smiling face.

2. Since 1st April 2007, the Aarogya Mithras have done exemplary job in delivery of services to the Dr. YSR Aarogyasri beneficiaries, during the review meetings of Health Department, the Hon'ble Chief Minister has instructed to Chief Executive Officer, Dr.YSR Aarogyasri Health Care Trust to Recognize/Award the best performing Aarogya Mithras on annual basis so as to motivate and inspire the Aarogya Mithras for better services of delivery to the Dr. YSR Aarogyasri beneficiaries like volunteers.

3. Accordingly, the Chief Executive Officer, Dr.YSR Aarogyasri Health Care Trust has prepared a proposal and submitted to Government vide reference 2nd read above. The proposal is a follows:

Felicitating the Aarogya Mithras in three categories:

Category I : Seva Mithra
Category II : Seva Ratna
Category III : Unnata Aarogya Seva.

Selection Criteria for all the above three categories of Aarogya Mithras by awarding marks as follows:

S.No	Type of Activity/Functions	Awarding Marks
1	To observe dress Code with ID Card	5
2	Punctuality & Regularity in Biometric attendance	5
3	Keeping 24*7 CUG in ON mode	5

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4	Maintenance of Help desk as per guidelines	5
5	Good behavior at help desk	10
6	Registration of OP at Helpdesk	5
7	In time Verification of Documents at the time of IP/Preauthorization	5
8	No delay in forwarding Preauthorization for approval to the trust	10
9	No of Referrals to higher centers where required speciality is available	10
10	Discharge facilitation by ensuring the following • Confirmation Letter • Consent Letter • Hon'ble CM Letter on Aarogyasri alone and Aarogyasri Aasara- combined whichever is applicable • Discharge summary and medicines • Uploading of photos while handing over above documents	10
11	Collection of Bank Account for crediting Aasara amount	5
12	Feedback of the Patients on Aarogya Mithra	10
13	Follow-up facilitation	5
14	Grievances raised / redressed	5
15	Flagging / DE fagging	5
	Total Marks	**100**

Category 1: Seva Mithra:

a. One Aarogya Mithra from each District Every Month @26 Mithras an Incentive of Rs.5000/-.

b. The Financial Implication - Rs.5000/- per Aarogya Mithras per month (26 members approximately at District Level) to a tune of Rs.15,60,000.

Category II: Seva Ratna:

a. Three Aarogya Mithras from each District once in a year @26x3=78 Mithras an Incentive of Rs.10000/-.
b. The Financial Implication - Rs.10000/- per Aarogya Mithras per year (78 members approximately at District Level) to a tune of Rs.7,80,000.

Category III: Unnata Aarogya Seva:

a. One Aarogya Mithra from each District once in a year @26x1=26 Mithras an Incentive of Rs.30000/-.
b. The Financial Implication - Rs.30000/- per Aarogya Mithras per year (26 members approximately at District Level) to a tune of Rs.7,80,000.

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4. In view of the of the above, the Chief Executive Officer, Dr.YSR Aarogaysri Health Care Trust has requested the Government to recognize and giving awards to the Aarogya Mithras and conduct felicitation program as follows:

i. At District Level Every month under the chairmanship of District Collector to award Rs. 5000/- one Aarogya Mithra.
ii. At State Level Every Year to conduct felicitation program on 1st April i.e., Dr.YSR Aarogyasri Trust formation day for two categories.

   a. Three Aarogya Mithras from each district for awarding Rs.10000/- for each Aarogya Mithra.
   b. One Aarogya Mithra from each district for awarding Rs.30000/- for each Aarogya Mithra.

5. After careful examination of the proposal of the Chief Executive Officer, Dr.YSR Aarogyasri Health Care Trust, AP, Mangalagiri, Guntur District Government hereby accord permission to Chief Executive Officer, Dr. YSR Aaorogyasri Health Care Trust to recognize and giving awards to the Aarogya Mithras and conduct felicitation program as follows:

i. At District Level Every month under the chairmanship of District Collector to award Rs. 5000/- one Aarogya Mithra.
ii. At State Level Every Year to conduct felicitation program on 1st April i.e., Dr.YSR Aarogyasri Trust formation day for two categories.

   a. Three Aarogya Mithras from each district for awarding Rs.10000/- for each Aarogya Mithra.
   b. One Aarogya Mithra from each district for awarding Rs.30000/- for each Aarogya Mithra.

6. The expenditure on giving awards to the Aarogya Mithras and conduct facilitation program shall be met from the revolving fund of Dr.YSR Aarogyasri Health Care Trust.

7. The Chief Executive Officer, Dr.YSR Aarogaysri Health Care Trust, AP, Mangalagiri shall take further necessary action in the matter.

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF ANDHRA PRADESH)

M.T.KRISHNA BABU
PRINCIPAL SECRETARY TO GOVERNMENT

To
The Chief Executive Officer, Dr.YSR Aarogyasri Health Care Trust,
AP, Mangalagiri, Guntur District.
All the Collectors and District Magistrates in the State.
All Heads of the Department of HM&FW Department.

Copy to:
The Accountant General (A&E), AP, Vijayawada.
The Director of Treasuries and Accounts, AP, Mangalagiri.
The Pay and Accounts Officer, AP, Mangalagiri.
The PS to Spl.Chief Secretary to CM.
The OSD to Minister (HFW & ME).
PS to Principal Secretary, HM&FW Dept.
SF/SC.

// FORWARDED :: BY ORDER //

SECTION OFFICER